



**iVend Mobile POS is a full function Mobile Point of Sale (mPOS) application designed to transform the store experience via any iOS or Android platforms. iVend Mobile provides access to all core Point of Sale and customer service functionality.**

Assist your shoppers wherever they are in the store and even on the go with answers to product questions and inventory availability quickly and efficiently.



### Customer Benefits

- Faster checkouts and queue busting functionality
- Access product information and help customers purchase wherever they are in the store or at events, such as tent sales, pop-up shops, fashion shows, exhibitions, etc.
- Improve customer service with guidance on products, availability and visibility into customer purchase history
- Allow customers to accumulate and redeem loyalty rewards, coupons and gift certificates
- Supports a multitude of payment methods including cash, cheque, debit, credit, store credit, gift card balances, loyalty points or currency, coupons and digital passes

### Retailer Benefits

- Instantly add extra checkouts at peak sales times and seasons
- Improve store efficiency – use the same hardware to support other store functions when customer traffic is quieter
- Increase sales with easier to open temporary pop-up shops and the ability to provide service at off-site events
- Use as a device for order fulfilment, as Online and Special Orders can be configured for fulfillment using iVend mobile POS.
- All transactional data is synchronised in real-time with the Enterprise or Store

### How It Works

iVend Mobile POS easily connects via mobile devices to iVend Enterprise or the iVend Store depending on preference and circumstances. It is available from the Apple App Store or Google Play and is installed on a mobile device like any other App. The configurations settings necessary for the application are made on the mobile device after downloading. These include set up of peripherals, preferred language, printers used, size of receipt required etc.

Transactional data is synchronised to iVend Enterprise in real time. Data to be transferred to the mobile device from iVend Enterprise is downloaded at set times created during initial set up and amended from time to time.

iVend Mobile works online over Wi-Fi or a 3G/4G connection. It will also work in offline mode when there is no network connectivity and synchronises with iVend Enterprise when network connectivity is available. In online mode transaction validations like special pricing, promotions and coupon-based discounts are applied immediately.

The device maintains its own copy of the master data and these values are used for transactions. Synchronization can be scheduled manually or automatically at set times.

### Key Features

- 12 languages as default, others can be added.
- 4 sizes of receipt – A4/letter, 4 inch and 2 inch
- Multiple tender types including loyalty rewards, foreign currencies, gift cards and charge to account
- Can be used as a field service device for fulfilment of Online / Special Orders
- Intuitive dashboards for easy reporting and analysis
- Strong security and remote support



## Supported Transactions

- Sale of stocked or non-stocked items
- Order cancellation or editing
- Refunds and exchanges
- Special orders
- Special order cancellation
- Coupon issue
- Quotation
- Layaway (lay-by)
- Gift certificate sales
- Search any transaction from Server
- Preview transactions
- Dashboard and report for Transactions & Payments collected
- Suspend transaction and recall from another POS terminal
- Sales order fulfilment for Online / Special Orders
- Seamless integration with iVend Loyalty
- Record serial or batch numbers in transactions
- Capture item attributes
- Add new customer
- Edit or view existing customer
- Select customer for transaction
- Search for customers or transactions
- Enroll customer to a loyalty program
- Search for and view product information
- View catalog
- Change item details as authorised
- Apply discounts as authorised
- EOD (End of Day) for single POS stores
- Multiple ways to select items including list view, barcode scan, button panel, carousel-based catalogue view
- Ability to specify effective date of price lists
- Capture sales person
- Add any surcharges
- Cancel complete order
- Email receipt
- X-Tape Report

## Supported Hardware

- Wi-Fi printer with Air Print
- Bluetooth printers
- IDTECH mobile mag strip reader
- Socket mobile scanner CHS 7XI
- Linea Pro 4 printer/scanner
- Infinea Tab 4 for iPad
- Magstripe reader for iPhone
- Linea Pro 5 for iPhone/iPAD
- TVS cash drawer
- Device camera for barcode scanning
- Koamtac KDC400 scanner and MSR
- Ingenico pinpad and barcode scanner
- Motorola TC55
- Line Pro for iPAD various models
- Star mPOP Bluetooth barcode scanner, combined receipt printer and cash drawer
- Cayan Payment Processor
- Handpoint HiLite payment solution
- Handpoint HiPro payment solution
- MeritCard payment solution
- Honeywell Dolphin 70e Black



Works in Online / Offline Mode for Seamless Transactions

